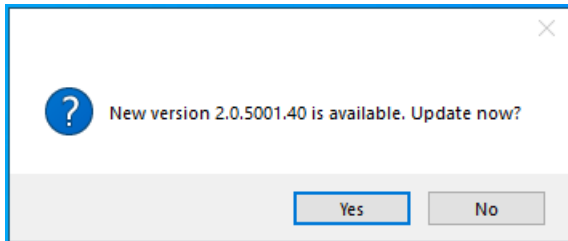


# Update CSM

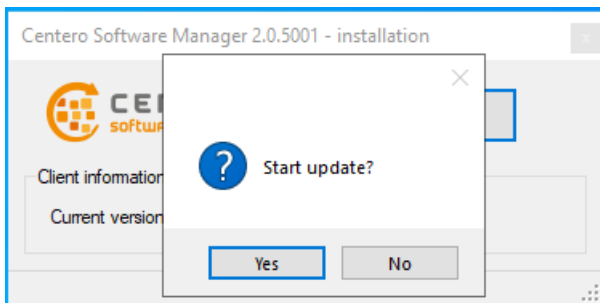
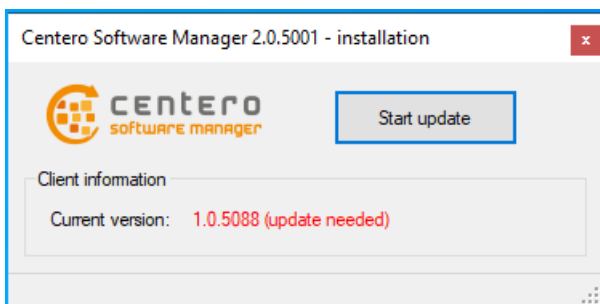
Last Modified on 14/04/2025 3:05 pm EEST

Updating Centro Software Manager is semi-automatic and it requires a few actions on a server with CSM installed. Follow these steps after Centro has announced a new version is released.

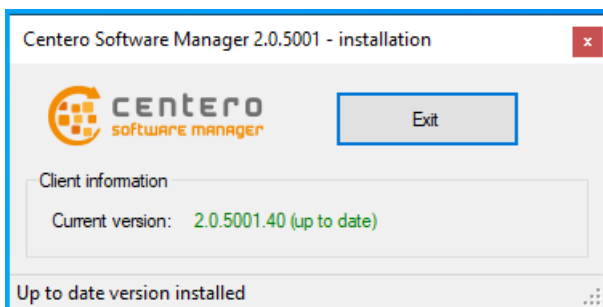
1. Launch **Centro Software Manager**.
2. You will be prompted to update CSM. Select **Yes**.



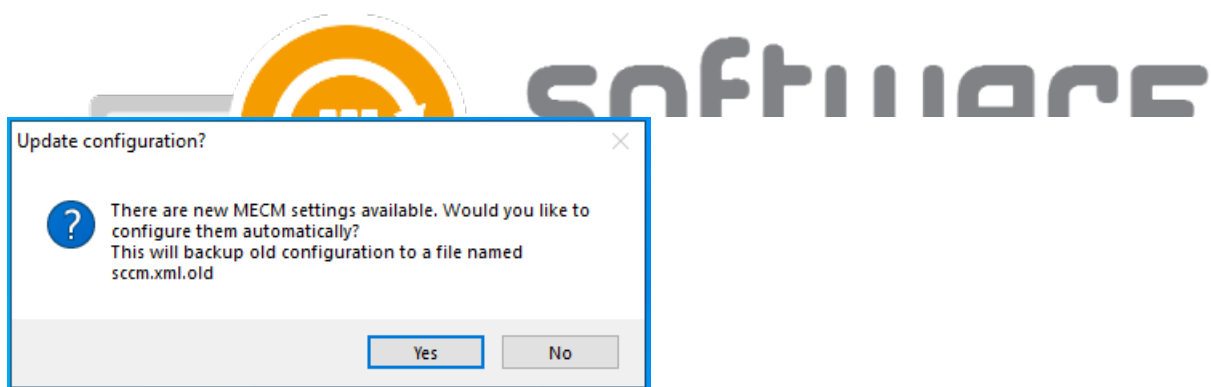
3. Select **Start update** and confirm the update by selecting **Yes**



4. Select **Exit** after CSM is updated



5. Launch Centro Software Manager and update configurations with **Yes** if prompted

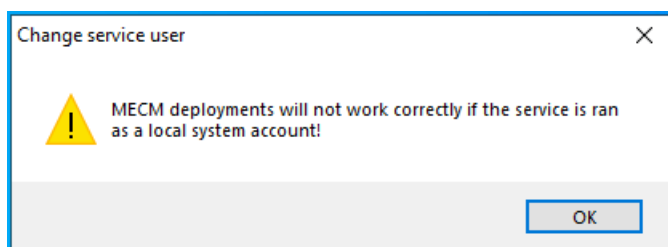


Additional steps after updating CSM from older version (<1.0.5088) to 2.0.5000 or later:

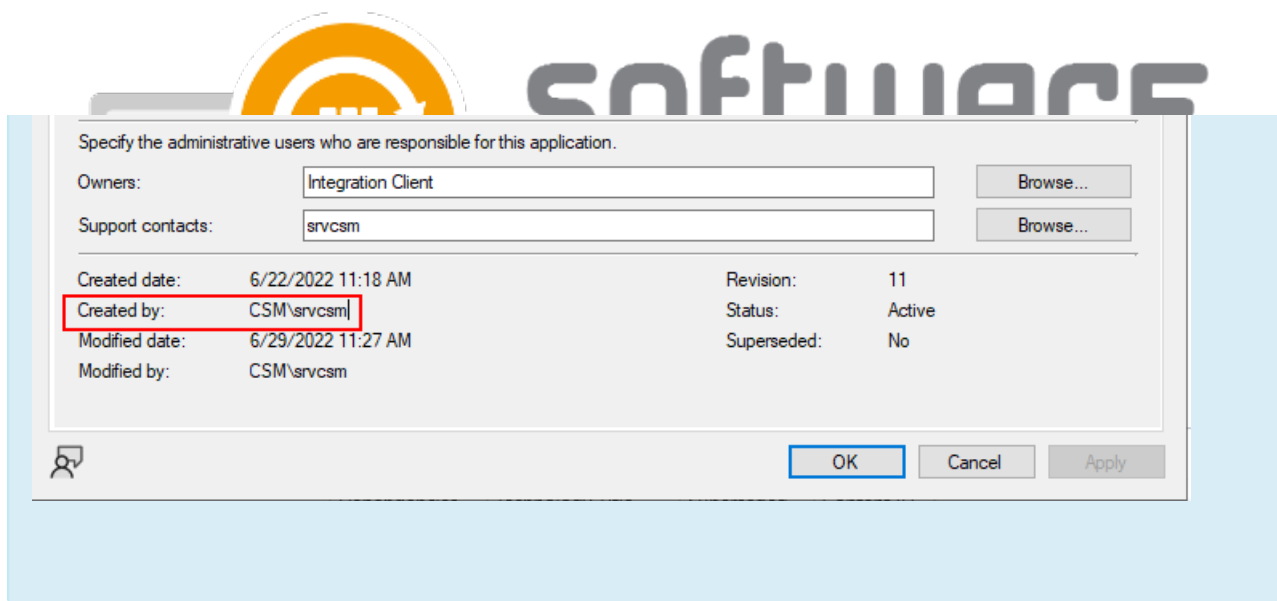
6. You will be prompted to enter ID and key to login to CSM. Follow [these instructions](#) to find the ID and key for your environment.

A screenshot of a "Login" dialog box. It contains the text "You can get ID and key from [Centero Portal](#)". Below this are two input fields: "Environment ID" and "Environment Key". At the bottom, there are "Ok" and "Cancel" buttons.

7. Once you have filled in your ID and key information, you will be prompted to login with CSM service user. This is the same AD account as you have used before in CSM.

A screenshot of a "Service user credentials" dialog box. It has two input fields: "Username" with the text "domain\CSM\_User" and "Password" which is masked with dots. At the bottom, there are "Ok" and "Cancel" buttons.

If you don't remember the previous CSM service user, you can find the username from any CSM created application in MECM. Open application properties and check **Created by** information:



## Manual update

You can update CSM integration client manually with the following instructions:

1. [Download the latest installer from Centro Portal](#)
2. Run the msi installer file and follow on screen instructions