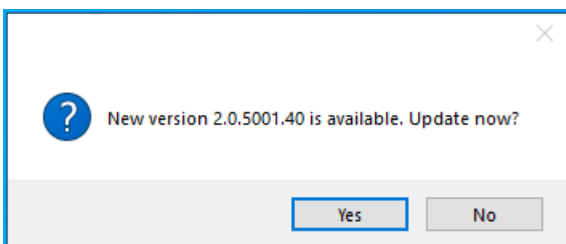# Update CSM

Last Modified on 10/04/2024 2:06 pm EEST

Instruction video about the update process from CSM integration client version 1.x to CSM version 2.x
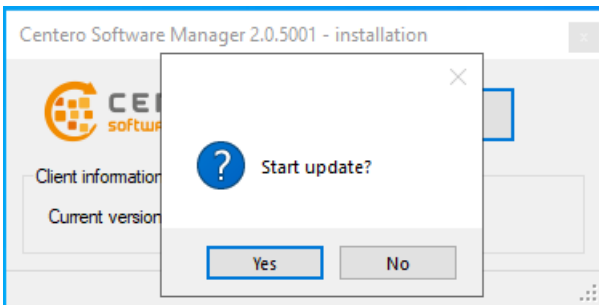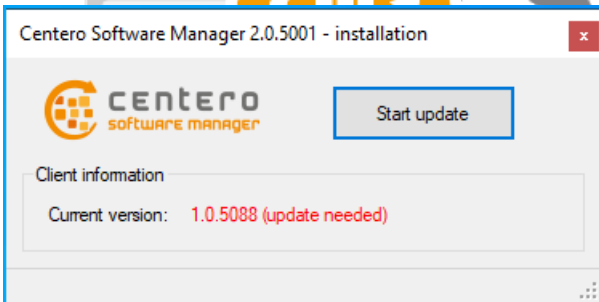
Your browser does not support HTML5 video.

Updating Centero Software Manager is semi-automatic and it requires a few actions on a server with CSM installed. Follow these steps after Centero has announced a new version is released.
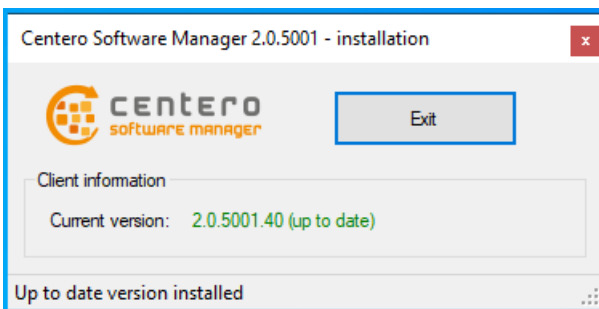
1. Launch **Centero Software Manager**.

2. You will be prompted to update CSM. Select **Yes**.

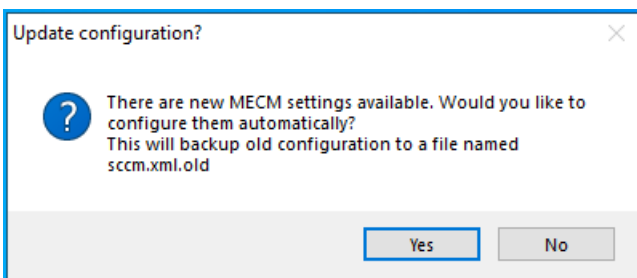3. Select **Start update** and confirm the update by selecting **Yes**

4. Select **Exit** after CSM is updated

5. Launch Centero Software Manager and update configurations with **Yes** if prompted

Additional steps after updating CSM from older version (<1.0.5088) to 2.0.5000 or later:

6. You will be prompted to enter ID and key to login to CSM. Follow these instructions to find the ID and key for your environment.

Login

You can get ID and key from *Centero Portal*

Environment ID	
Environment Key	

Ok	Cancel

7. Once you have filled in your ID and key information, you will be prompted to login with CSM service user. This is the same AD account as you have used before in CSM.

Change service user   ✕

⚠ MECM deployments will not work correctly if the service is ran as a local system account!

OK

Service user credentials

Username	domain\CSM_User
Password	••••••••

Ok	Cancel

If you don't remember the previous CSM service user, you can find the username from any CSM created application in MECM. Open application properties and check **Created by** information:

Specify the administrative users who are responsible for this application.

Owners:	Integration Client	Browse...
Support contacts:	srvcsm	Browse...

Created date:	6/22/2022 11:18 AM	Revision:	11
Created by:	CSM\srvcsm	Status:	Active
Modified date:	6/29/2022 11:27 AM	Superseded:	No
Modified by:	CSM\srvcsm		

OK	Cancel	Apply

Manual update

You can update CSM integration client manually with the following instructions:

1. Download the latest installer from Centero Portal

2. Run the msi installer file and follow on screen instructions