Platform Description

Centero Software Manager's platform is composed of 3rd party platform services, in which the 3rd party service provider is responsible for the platform's function and its retrievability. Different Centero Software Manager products and their individual features use either all or just some of the platform services.

The information within in the Centero Software Manager service is always encrypted when transferred using a public network. The platforms used in providing the service utilize the platform's encryption features, where ever deemed necessary and possible.

If the Customer uses a Centero Software Manager product with the Centero Software Manager Integration Client installed into the Customer's own environment, the Customer is responsible for the procedures required by the environment in question, and the Centero Software Manager Integration Client.

Monitoring and Management

The Provider monitors the platforms used in the Service and performs the management procedures that are necessary for providing the Service in accordance with this Service Description.