software manager

For the CSM Cloud to work, you need to install a Client Software (CSM Cloud Client) onto each target device where you want to install Applications or Microsoft updates with the Service.

CSM Cloud is based on the Windows Server Update Services (WSUS) service, administered by the Provider, used to deploy the updates onto the target devices. The same WSUS service is shared with several CSM Cloud Customers, meaning it's what we call a *shared service*. The service's configuration guarantees the customers a reliable information security even though they share the same service with other customers.

The Client Software configures the target device's Windows Update service to use the Provider's CSM Cloud WSUS service as a source. After this, all Microsoft updates and the updates for the Supported Applications, activated customer-specifically into the CSM Cloud, are delivered to the the target devices via CSM Cloud, from the shared WSUS service in question.

CSM Cloud is managed from the Management Portal and from the Client Software settings. You can also contact our support services if you require changes into the Product's operation.

The Provider is responsible for the CSM Cloud's WSUS service's operation, as well as the operation of the related platform services and the telecommunication connections necessary for the CSM background services. The Customer is responsible for the prerequisites for the CSM Cloud. If the prerequisites are not fulfilled, we cannot guarantee the Service's operation.