

In the CSM Packages service the Customer is only granted access to the manual use of the CSM applications selected to the service. The packages can be downloaded from the Portal, requested from our support, or downloaded into the desired location with CSM Integration Client.

With this Service, the application deployment cannot be automatized: The Customer is responsible for deploying the installation packages onto the target devices.

Any device in the domain of this Service needs another CSM product to connect it to CSM. Alternatively, the Customer and the Provider can draw up a separate, written agreement on the user rights

Application Package Modifications

Application packages are modified to ensure compatibility in organizational use. The modifications depend on the individual application, but the most common changes include:

- Disabling automatic updates
- Disabling usage data collection
- No desktop shortcuts
- Disabling popup messages