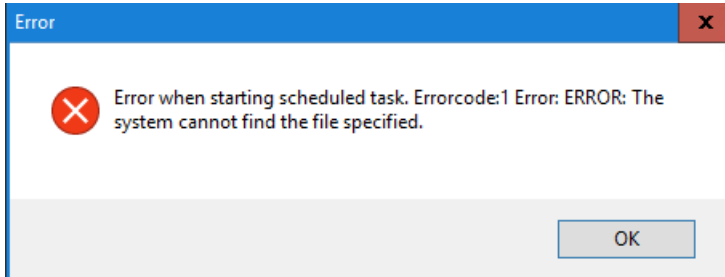# Scheduled Task Missing or Corrupted

Last Modified on 11/05/2022 11:51 am EEST

Problem:

CSM doesn't download new application versions and you receive the following error message when you click **Start download** in CSM:

This might be caused by a missing or corrupted "Centero Software Manager - download" scheduled task

Solution 1:

Create the missing scheduled task with the following command:

- schtasks /Create /TR "'C:\ProgramData\Centero\Software Manager\PackageDownloader\DownloadSoftwares.cmd'" /RU system /SC DAILY /RI 30 /DU 24:00 /TN "Centero Software Manager - download"

If you receive error message stating there is already a task with a same name, and you cannot replace it, proceed to solution 2

Solution 2:

If the scheduled task is corrupted, you might not have all of the following files and registry keys in place, but remove the ones you might find.

- Remove the following file
    - C:\Windows\System32\Tasks**Centero Software Manager - download**
- Remove the following registry key
    - **HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Schedule\TaskCache\Tree\Centero Software Manager - download**
- Go to **HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Schedule\TaskCache\Tasks** registry key
    - Find a key with Path and URI value of **\Centero Software Manager - download**
    -

Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Schedule\TaskCache\Tasks\{08B5B24B-09DD-4916-AA69-E36EC712DDB1}

- Remove the key.
    - In our example, you should remove key {08B52B24B...
- Restart the server
- Re-create the scheduled task with the following command:
    - schtasks /Create /TR "'C:\ProgramData\Centero\Software Manager\PackageDownloader\DownloadSoftwares.cmd'" /RU system /SC DAILY /RI 30 /DU 24:00 /TN "Centero Software Manager - download"
- Start CSM for MECM and try downloading new application versions again