

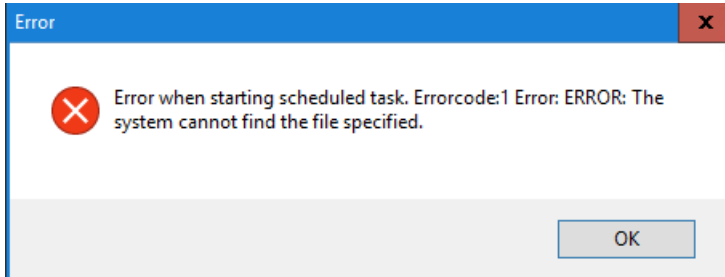
software

Scheduled Task Missing or Corrupted

Last Modified on 11/05/2022 11:51 am EEST

Problem:

CSM doesn't download new application versions and you receive the following error message when you click **Start download** in CSM:



This might be caused by a missing or corrupted "Centero Software Manager - download" scheduled task

Solution 1:

Create the missing scheduled task with the following command:

- `schtasks /Create /TR "C:\ProgramData\Centero\Software Manager\PackageDownloader\DownloadSoftwares.cmd" /RU system /SC DAILY /RI 30 /DU 24:00 /TN "Centero Software Manager - download"`

If you receive error message stating there is already a task with a same name, and you cannot replace it, proceed to solution 2

Solution 2:

If the scheduled task is corrupted, you might not have all of the following files and registry keys in place, but remove the ones you might find.

- Remove the following file
 - C:\Windows\System32\Tasks\Centero Software Manager - download
- Remove the following registry key
 - HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Schedule\TaskCache\Tree\Centero Software Manager - download
- Go to HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Schedule\TaskCache\Tasks registry key
 - Find a key with Path and URI value of \Centero Software Manager - download
 -

Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Schedule\TaskCache\Tasks\{08B5B24B-09DD-4916-AA69-E36EC712DDB1}

Name	Type	Data
(Default)	REG_SZ	(value not set)
Actions	REG_BINARY	03 00 0c 00 00 00 41 00 75 00 74 00 68 00 6f 00 72 00...
Author	REG_SZ	CSM\CSM-SCCM-01\$
Date	REG_SZ	2022-01-20T08:08:30
DynamicInfo	REG_BINARY	03 00 00 00 a2 06 d0 25 c4 0d d8 01 ac 18 bd b5 14 1...
Hash	REG_BINARY	88 ae 34 c9 10 bc a3 88 23 4b 13 43 df 3b 74 cd 98 8...
Path	REG_SZ	\\Centero Software Manager - download
Schema	REG_DWORD	0x00010002 (65538)
Triggers	REG_BINARY	17 00 00 00 00 00 00 00 01 07 01 00 00 00 14 00 00 f0...
URI	REG_SZ	\\Centero Software Manager - download

- Remove the key.
 - In our example, you should remove key {08B5B24B...
- Restart the server
- Re-create the scheduled task with the following command:
 - `schtasks /Create /TR ""C:\ProgramData\Centero\Software Manager\PackageDownloader\DownloadSoftwares.cmd"" /RU system /SC DAILY /RI 30 /DU 24:00 /TN "Centero Software Manager - download"`
- Start CSM for MECM and try downloading new application versions again