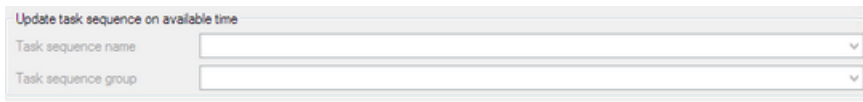


Update Task Sequence Greyed Out

Last Modified on 03/05/2022 12:11 pm EEST

Problem:

Task sequence list is greyed out in CSM even though you have a task sequence and a group inside the task.



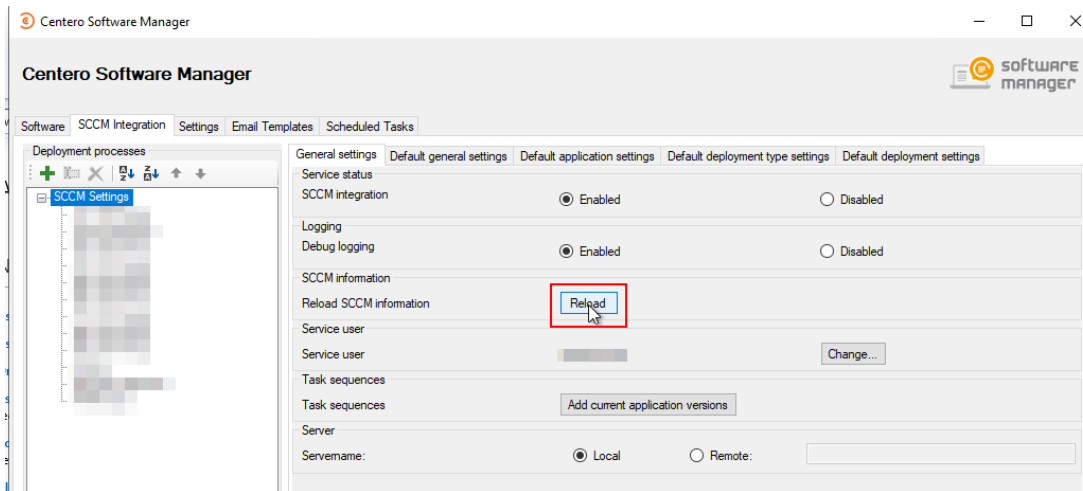
Troubleshoot

Solution 1:

Make sure CSM's service account has **Operating System Deployment Manager** role assigned in Configuration Manager

Solution 2:

Reload Configuration Manager information from **SCCM Integration** -> **SCCM Settings** -> **General settings** tab

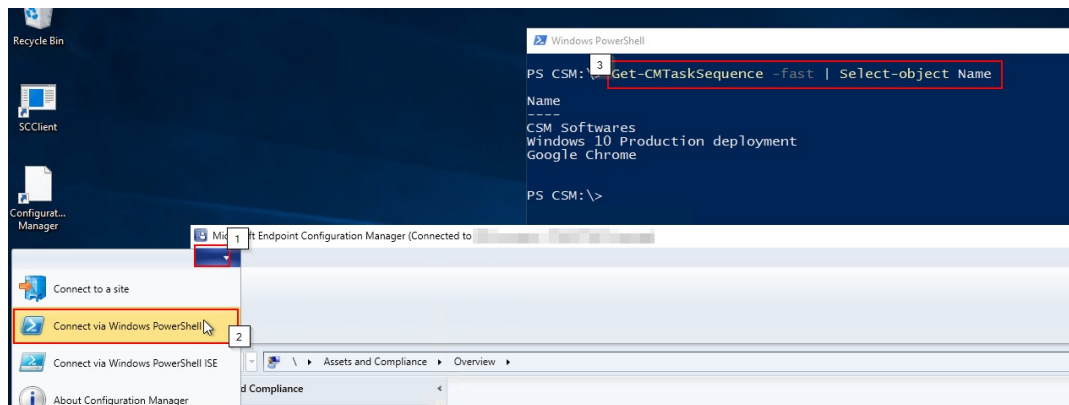


Solution 3:

Inspect `C:\ProgramData\Centero\Software Manager\Logs\SCCM-Management-errors.log` file and see if there are any error messages.

- If you can see an error message with status code **2147749890**, follow Microsoft's instructions to solve the issue: <https://docs.microsoft.com/en-us/troubleshoot/mem/configmgr/cannot-create-mdt-task-sequence>.
 - After you've completed the repair steps open up Configuration Manager console as a CSM's service user and select **Connect via Windows PowerShell**. Run the following command and see if you get a

list of your tasks Get-CMTaskSequence -fast | Select-object Name



- Go back to CSM and try Solution 2 again